

LEARNING HAS  
NO LIMITS BUT  
WE KNOW YOUR  
BUDGET DOES!



RTO 60142

All you need to know about...

## FEE CAPS

**I have a concession card.**

**Can I apply for a fee cap as well?**

No, the fee cap doesn't apply to students who are already receiving concession caps. However your normal course concession caps still applies (i.e. \$310 or \$370).

**Which course/s do the fee caps apply to?**

Fee caps apply to Certificate I to Certificate IV qualifications as well as nationally and locally recognised skills sets.

If you are studying a Diploma, Advanced Diploma or a commercial course, fee caps are **NOT** included.

**I have been invoiced for fees greater than \$1,950 in 2017. Am I entitled to a credit/refund?**

No, the fee cap applies to invoices issued from **1 January 2018**. Invoices prior to 2018 are not included.

**Does the fee cap apply to the full invoiced amount?**

No, the fee cap only applies to **tuition** fees.

There may be **other fees** (such as uniforms, text books or protective clothing etc.) associated with your course that are not included.

**I will be undertaking my course over multiple years. How will that affect the fee cap?**

The fee cap applies to a **12 month period only**, therefore, for each year of study you will only pay \$1950 for tuition. In each year of study, if you think your tuition fees will exceed \$1950, you should apply for a fee cap refund/credit.

**How do I apply for the fee cap credit/refund?**

Contact your local Client Services office and they will print a form which will show if you are eligible for the fee cap. If you meet the requirements, you will need to sign the form and return it to client services who then will process a credit/refund for you.

**What happens if I disagree with the information on the printed form?**

Have a chat to one of the staff at Client Services and they can get your information reviewed for you.

**Does the fee cap apply to the total tuition fees over the duration of the course?**

The fee cap only applies to each year's invoiced tuition amount.

**Is there a limit to how many courses I can do?**

No, however you will be limited by how much study time you have to complete the course. Courses which run over multiple years normally have invoices split over the multiple years.